



# **Taming of the Queue II: Manitoba's Initiatives**

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# Outline

- **Manitoba's Initiatives and Progress**
  - **Manitoba's Strategies**
  - **Breast Health Care: A Manitoba Example**
  - **Priority Areas: Cancer, Cardiac, Cataracts, Hips & Knees, Diagnostic Imaging**
- **Western Canada Wait List Project (WCWL)**
  - **General Surgery Tool**
  - **Children's Mental Health (CMH) Tool**



# Manitoba's Strategies to Improve Access & Reduce Wait Times

- Partner & Collaborate
- Improve Processes
- Invest in Technology & Infrastructure
- Invest in Health Human Resources
- Improve Information Services



# Improve Information Services

**Family Doctor Connection Program**

**Health Links – Info Sante**

**Access to Wait Times Information**

**([www.gov.mb.ca/health/waitlist/index.html](http://www.gov.mb.ca/health/waitlist/index.html))**





## Diagnostic Imaging

[MRI](#)

[CT](#)

[Ultrasound](#)

[Stress MIBI](#)

[Bone Density](#)

## Cancer Treatment

[Radiation](#)

[Therapy](#)

[Surgery](#)

[Cardiac](#)

[Frequently Asked](#)

[Questions](#)

[Questions You Should](#)

[Ask Your Doctor](#)

[Did You Know?](#)

[Manitoba Wait Time](#)

[Reduction Plan](#)

[Questions About This](#)

[Site?](#)

# Health Services Wait Time Information



### Welcome to the Manitoba Health Wait Time Information Site

The Health Services Wait Time Information Web site provides Manitobans information about the length of time it may take to receive diagnostic tests at Manitoba hospitals or radiation therapy at CancerCare Manitoba. Wait time information for other diagnostic procedures will be added in the future. Providing information on waiting times is part of [Manitoba's Wait Time Reduction Plan](#).

### How To Use This Site

This site will help patients and doctors determine which hospital can provide diagnostic testing in the shortest period of time.

If your doctor suggests you need a diagnostic test, ask your doctor or specialist to refer to this Web site to determine which hospital has the shortest waiting list for your particular test. You can advise your doctor that you are willing to travel to the hospital with the shortest waiting time. This hospital may be in a rural area.

**PERSONS WHO REQUIRE A DIAGNOSTIC TEST ON AN EMERGENCY BASIS RECEIVE IT WITHOUT DELAY AND ARE NOT ENTERED ON A WAIT LIST.**

**THIS WAIT TIME INFORMATION IS FOR ELECTIVE PROCEDURES ONLY.**



# Manitoba Example: Breast Health Centre

- **Partner & Collaborate**
- **Interdisciplinary team**
- **Improve Processes**
- **Comprehensive program**
- **Invest in Technology & Infrastructure**
- **One Site**
- **Invest in Health Human Resources**
- **Integrates 3 program components**
- **Improve Information Services**
- **Psychosocial component**
- **Referral system**
- **Computerized charting system**
- **Mammogram, ultrasound, stereotactic & open biopsy**



# Priority Areas

- Cancer
- Cardiac
- Cataracts
- Hips & Knees
- Diagnostic Imaging



# Progress

## C A N C E R

- **Partner & Collaborate**
- **Improve Processes**
- **Invest in Technology & Infrastructure**
- **Invest in Health Human Resources**
- **Improve Information Services**
- **Disease Site Groups (DSG)**
- **Urban Primary Care Oncology Network (UPCON)**
- **Consolidation of radiation therapy to one site**
- **New equipment—4 linear accelerators**
- **School of Radiation Therapy**
- **Current Wait Time**
  - 1 week
  - Patients requiring emergent treatment NOT placed on wait list





# Progress

## CARDIAC

- **Partner & Collaborate**
- **Improve Processes**
- **Invest in Technology & Infrastructure**
- **Invest in Health Human Resources**
- **Improve Information Services**
- **Koshal Report completed 2003**
- **Consolidation to one site**
- **Utilization of Wait List Coordinators**
- **New Head of Cardiac Sciences Centre**
- **Purchase of new equipment**
- **Current Wait Time**
  - 15 days



# Progress

## C A T A R A C T S

- **Partner & Collaborate**
- **Improve Processes**
- **Invest in Technology & Infrastructure**
- **Invest in Health Human Resources**
- **Improve Information Services**
- **Consolidation of surgery, including most rural areas**
- **Centralized waiting list program in Winnipeg**
- **Increase capacity**



# Progress

## H I P S & K N E E S

- **Partner & Collaborate**
- **Improve Processes**
- **Invest in Technology & Infrastructure**
- **Invest in Health Human Resources**
- **Improve Information Services**
- Provincial Network of Orthopedic Surgeons
- Consolidation of services in Winnipeg--Centre of Excellence
- Increased capacity in Winnipeg & 2 rural sites
- Development of Prehabilitation Clinic
- Role expansion of Wait List Coordinators
- Renovation of 2 ORs, state-of-the-art equipment, air ventilation system



# Progress

## DIAGNOSTICS

- **Partner & Collaborate**
- **Improve Processes**
- **Invest in Technology & Infrastructure**
- **Invest in Health Human Resources**
- **Improve Information Services**
- Diagnostic Services of Manitoba (DSM) established in 2002
- New Technology
  - MRI--Brandon
  - CTs--4 CTs added
  - CT Scanner at Portage la Prairie (announced in Fall 2004)
- Current Wait Times
  - MRI--14 weeks
  - CT--9 weeks
  - Ultrasound--13 weeks
  - Bone Mineral Density--39 weeks (Wpg), 9 weeks (Brandon)
- Health Human Resources
  - Ultrasound
  - Bone Mineral Density





# Western Canada Wait List Project

- General Surgery Tool
- Child & Adolescent Mental Health (CMH) Tool





# General Surgery

- **WRHA wait times NOT a serious problem**
- **Data analysis & evaluation of surgery are underway**
- **Approximately 1400 general surgery forms completed**



# Child & Adolescent Mental Health (CMH)

- Cases scored by Centralized Intake
- CMH tool useful
- Developed electronic data system
- 800 CMH priority forms completed
- Currently proceeding with evaluation





# Comments/Questions

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